November 4, 2020 VHASS Communications Drill Summary:

The Regional Healthcare Coordination Center (RHCC) conducted a regional emergency communications drill with all healthcare organizations that serve medically vulnerable populations (Long Term Care, Dialysis, Hospice/Home Health, Ambulatory Surgery Centers, ICF/IID, etc.) from 9AM-12PM on Wednesday, November 4, 2020.

At 9AM on November 4, 2020 RHCC created a VHASS Event called "*Regional Communications Drill – November 4*," and sent a text message alert to all users with an active VHASS alerting profile. Participating organizations had a 3-hour window to participate in the drill. Completion of the communications drill took participants approximately 2 minutes each.

To assist with regulatory and accreditation documentation, organizations who completed the below steps are receiving this written certification of their participation in the emergency communications drill from CVHC.

Participation in the drill:

- Posted a message acknowledging the drill in the VHASS Event Log by 12PM on November 4th
- Long Term Care and Dialysis Organizations were also required to post an update to their respective VHASS status boards (<u>Dialysis job aid</u> / <u>LTC job aid</u>).

VHASS Account Assistance:

- How to register for a VHASS Account
- How to setup your VHASS Alerting Profile to receive text message alerts from the RHCC